Inviting a cleaning crew into your home or office is an act of trust. They will be in your bedrooms, your kitchen, your filing rooms and sometimes your building when no one else is there. That is why the first question smart Roanoke County residents ask any cleaning service is simple: are you licensed, bonded and insured? At The Happy Housekeepers, the answer has been yes for decades.

What Licensed, Bonded and Insured Really Means

Each of those three words protects you in a different way. A business license shows the company is operating legally and accountably in the community. Insurance protects you if something is accidentally damaged during a visit, so a chipped vase or a scratched table does not become your problem to sort out. Bonding adds another layer of protection for the customer. The Happy Housekeepers bonds and insures its employees through the company, rather than leaving that responsibility to individual cleaners.

In practical terms, this is why so many clients do not feel the need to be home during their cleanings. Professionals in Cave Spring leave a key before heading to work. Retirees in Hollins schedule visits while they are out running errands. Businesses in Salem and Vinton let Corporate Clean crews work after hours. Everyone knows that if anything unexpected happens, there is a responsible, established company standing behind the work.



The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

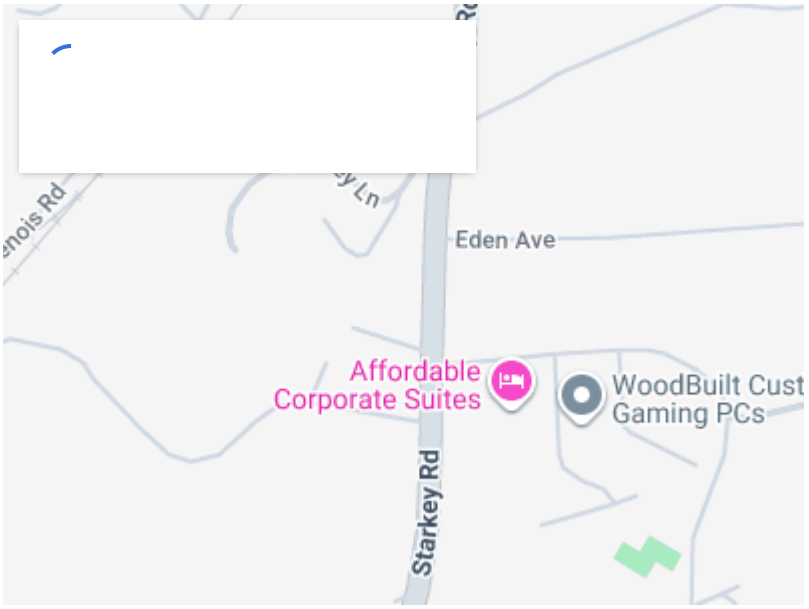
Not every cleaning option offers that protection. Independent cleaners found through online marketplaces may be wonderful people, but if they are not bonded or insured, the risk sits with you. Some homeowners do not realize this until something goes wrong. Choosing a company that has operated in the Roanoke Valley since 1979, holds BBB accreditation dating back to 1993 and carries an A+ BBB rating takes that uncertainty off the table.

Protection does not stop with paperwork. Employees for the commercial division are trained by the company and a supervisor is always on call. Residential clients get a follow-up call https://orcid.org/0009-0003-3228-2532 after the first cleaning to make sure everything was done as expected. If a detail is missed, the office will make it right, in keeping with the satisfaction guaranteed ethic founder Mary Jane Wszolek built into the business from the start.

If you live or run a business anywhere in Roanoke County, including Cave Spring, Hollins or the areas around Salem and Vinton, request a free, no-obligation estimate today. Call (540) 774-4299 to reach The Happy Housekeepers at 5145 Starkey Rd, Roanoke, VA 24018. You will get a licensed, bonded and insured cleaning service with more than four decades of local history behind it.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018

Phone: (540) 774-4299



FAQ About Cleaning Service Roanoke

How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are

no surprises on cleaning day.

What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.